**DRAFT**

**Cirencester Pantry**

**Membership Application**

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| **Membership application date:** |  |

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| --- | --- |
| **Full Name** |  |
| **Email Address** |  |
| **Phone Number** |  |
| **Post Code** |  |
| **Number of adults in household****Age**  |  |
| **Number of children in household and ages** |  |
| **Any accessibility needs?Please give detail.** |  |
| **How did you hear about the Local Pantry?** |  |
| **Any other information relevant to your application.** |  |
| **Are you interested in a single or family membership?****(you can increase or drop or cancel anytime by cancelling your standing order** |  Single Family  |

**Have you read and do you agree to the Terms and Conditions?** YES or NO

(See page 2 )

Please return your form:

* by email to cirencesterpantry@gmail.com or
* bring to a Friday Pantry session between 4- 7pm at Watermoor Church Hall GL7 1GR

Once we have received your application a member of the team will get back you within 3 working days.

**Local Food Pantry Terms and Conditions**

Please read the Terms and Conditions below before completing and returning the membership application form.

**Membership**

We operate our pantry using a membership model, with new members normally joining on a first come first served basis. After the limited membership places have been awarded all applications will be placed on the waiting list. Membership is £3.50 per week or £14 single per month or £22 family per month and must be paid by standing order. No cash can be taken.

The Local Pantry reserves the right to cancel or refuse membership. If membership is cancelled due to non-attendance you can reapply but may be placed on the waiting list. Examples for cancellation include, if:

* You do not use the Pantry over a three-week period, or regularly 'no-show' without notice.
* You move away from the area.
* You are found to be abusive towards the volunteers or other members.

**Actively engage**

We encourage active member participation to build a strong organization that delivers to members what they want – quality food, at great prices while helping reduce waste. But also join other members to help build healthy communities through sharing food knowledge, recipes, and activities promoting care for the environment and our neighbours. Have a coffee with us; chat with other members; introduce yourself after all you have something in common – you are a member of Cirencester Pantry.

**Cancelling**

You are welcome to cancel at any time and are not tied into any contracts or minimum terms. If you're unhappy with the service though remember this is a member organization so please do let us know so we can try to find or improve our service for everyone.

**What you get**

We receive most of our weekly food from our Charity partner Fareshare Southwest, who collect surplus food from a variety of sources across the Southwest Region. As such we cannot guarantee we will have the same quantity or selection of food each week. We normally have a mix of fresh, chilled and non-perishable items, although we cannot guarantee this is always possible, and meat is not always available.

**Food Allergies and Best Before Dates**

If you suffer from any food allergies, intolerances or are unsure about the ingredients in a product please contact a member of the volunteer team of the day or email cirencesterpantry@gmail.com . In some cases, we may stock items which are past their Best Before Date - best before dates (BBD) are about quality, not safety. When this date has passed that doesn't mean the food is harmful or 'off', but it may not have the same full flavour or texture

**Consent**

By applying to join the Cirencester Pantry you are consenting to being contacted directly about a variety of topics including your membership, changes in service, soliciting feedback to improve the service, or new offerings. This consent is necessary for the service. Your personal information will not be shared with third parties. However we will need to provide anonymized date to funders.

**GDPR/Privacy**

Your membership information will be stored and processed securely in line with our GDPR policies and procedures. For more information about how we handle and store your information please contact administration by emailing cirencesterpantry@gmail.com.